The Art & Science of Looking at the Future





Facilitator

Garry Golden

Webinar #4: July 11, 2019

Imagining the Futures of BACC

April 11th
Foresight Foundations
& Scanning for Signals

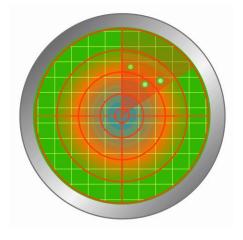
May 9th
Turning Signals
into Stories
(Futures Wheel)

June 13th
Exploring
Future Worlds
(Scenarios)

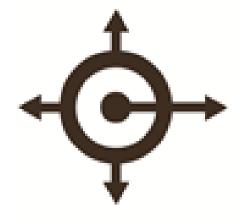
July 11th + <u>August 8th</u>
Arriving at our
Preferred Future
for BACC

Resources

http://www.garrygolden.com/baccforesight/



Sharing Signals & Scanning Review



Explore Themes



Framework Forecasting

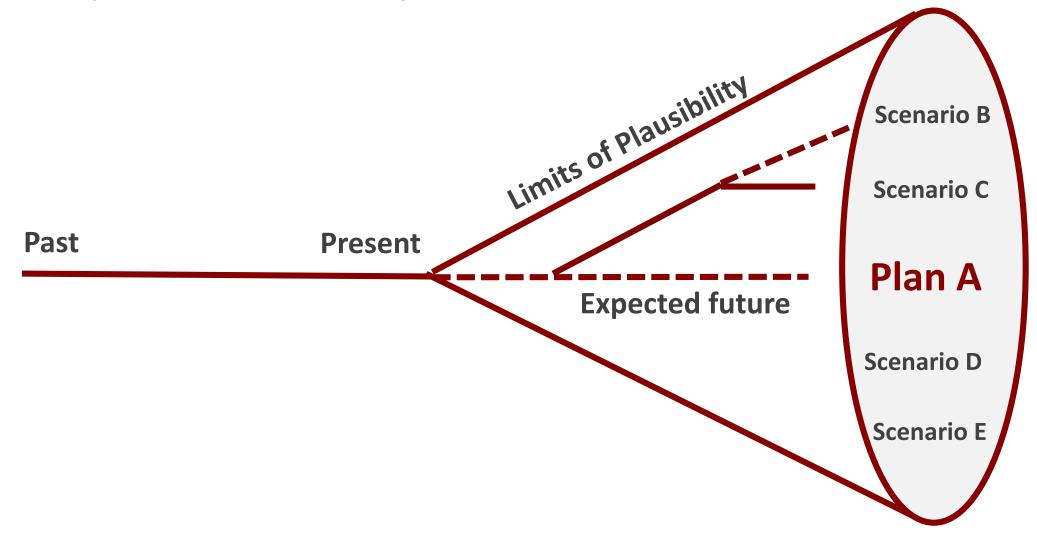
Three Point of Views on Change

Our ability to have ...

- Hindsight
- ☐ Insight
- □ Foresight... the ability to anticipate and lead change

Foresight 101: Cone of Plausibility

Multiple Outcomes, Multiple Time Horizons



Foresight 101: Mechanisms of Change

Trends (Continuities)



Plausible Future

Forecasts

Events (Discontinuities)



Possible Futures

Scenarios

Choices (Discontinuities)



Preferred Future

Visions

Spreading Foresight Across the Region

Value of Process

(Tools, Techniques, Behaviors)

Value of Content

(Domain expertise; Knowledge)



The Foundation is Scanning for Signals of Change

Foresight Stages + Activities

Investigate

Identifying& Monitoring Change

- ☐ Horizon Scanning
- Emerging Issues Analysis
- Indicator Analysis (Leading vs Lagging)



Imagine

Exploring Implications

- ☐ Forecasts
 (Trend Extrapolation)
- ☐ Scenarios (Alternative Assumptions)



Inspire

Communicating the Need for Change

- ☐ Visioning & Backcasting
- Planning, Goal Setting & Roadmapping
- ☐ Transformation Management





Outcomes & Outputs









Building Knowledge (Framework Forecast)

Share recent signals of change?



Signals Scanning Practice
Avoiding the
Street Light Effect

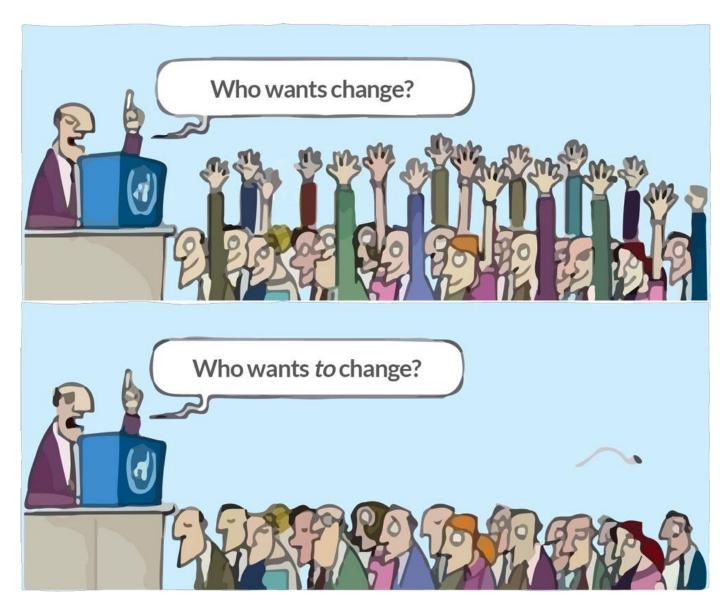


Avoiding Excessive Outsourcing

Change Behavior Shift Mindset

Vs

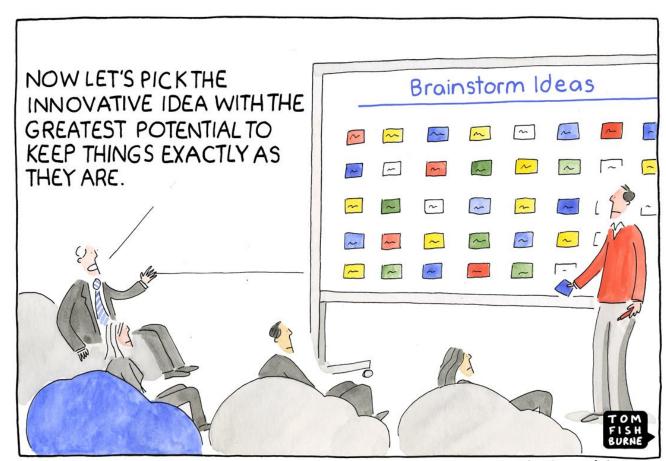
Scanning to Check the Box



The Big Picture: Potential Pitfalls

Seeing Signals and wanting to:

- ☐ Pick the winner
- ☐ Figure out the answer
- ☐ Act right now
- ☐ Hit Home Run
- ☐ Skip over what we don't understand



@ marketoonist.com

Techniques & Tools: Signals Strategy

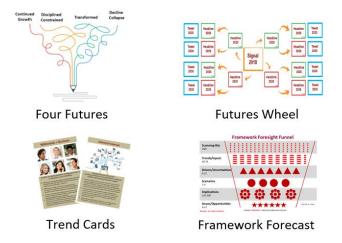






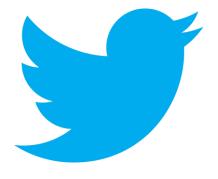
Expanding Sources

Sharing & Archiving



Turning Signals into Stories

Why Twitter?





Outcome: Informed & Inspired by following fascinating people & conversations

Step One: Understand the Language of Communities

#longevity

Wen Dombrowski MD MBA Retweeted



Beth Parkhill @LongevityPlanet · Apr 6

And 23 percent of boomers will eventually be without family caregivers #longevity #aging #AgingIntoTheFuture Will a combination of #AI and robots be the solution?



More And More #Millennials Are #Caregivers For Older #Family Members : NPR npr.org/2019/03/16/702...

#AgingintotheFuture



Media

Followed by CATALAIZE, Kytera, and 2 others you follow

Tweets

Tweets & replies

Likes

Learning the Language and Code of Thematic Conversations

Social Determinants of Health













Ahmed Ali @MrAhmednurAli · 39m John Oliver exposes the sinister side of the mobile home Industryhttp://ow.ly/roGg30omKxu **#sdoh**







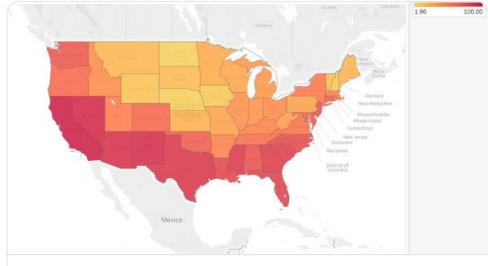




David Nace MD @DavidNaceMD · 20h

I recently co-authored a research on understanding **#SDOH** by calculating the social vulnerability indices (SVI) score at zip level, and using SVI to get patient level insights. Here's the report:

bit.ly/2U4icsd #SDOHTalk @innovaccer



From Myth to Reality - Revolutionizing Healthcare with Augmented Intelligence and Social Determin...

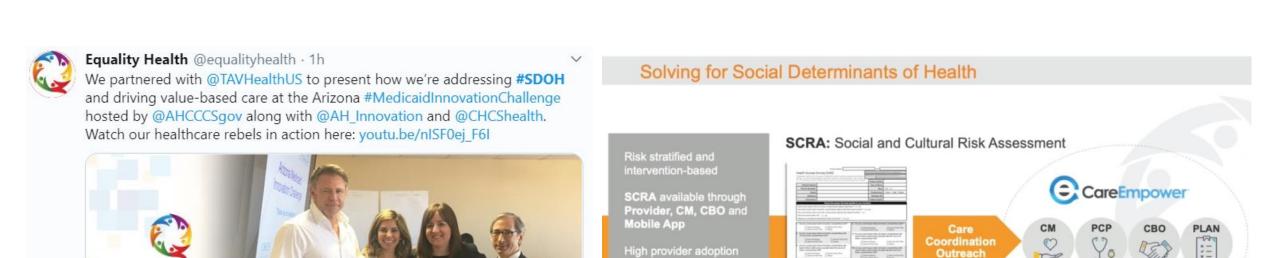
𝒞 innovaccer.com

Learning the Language and Code of Thematic Conversations

#SDOH

#

101



Task: Understand the Language of Your Domain

48.235 submissions

Twitter Tips: Lists Help Manage Chaos & Communities



https://twitter.com/garrygolden/lists

Subscribed to

Member of



Garry Golden @garrygolden

Father to dinosaur + lava obsessed boys. Futurist w/ real clients. Tweets: Energy, Transportation, Learning, Crypto, Demographics, Deep Time, Art

Brooklyn, NY

& garrygolden.com

Joined April 2008



44 Members

govt2.0

63 Members

health+wellness

103 Members



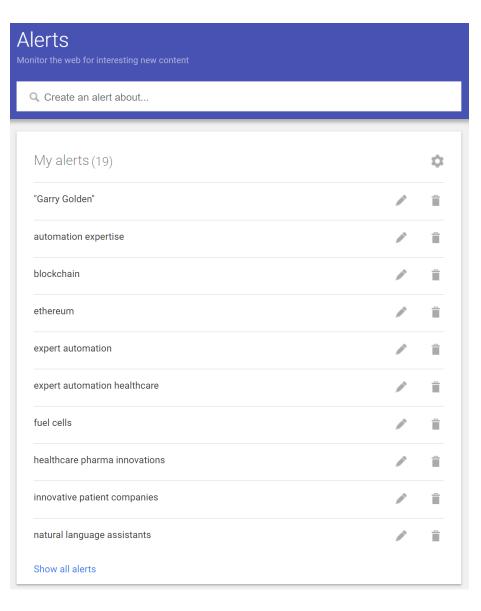




Google Alerts: Keywords

- 1) Go to: google.com/alerts
- 2) Enter Series of Keywords

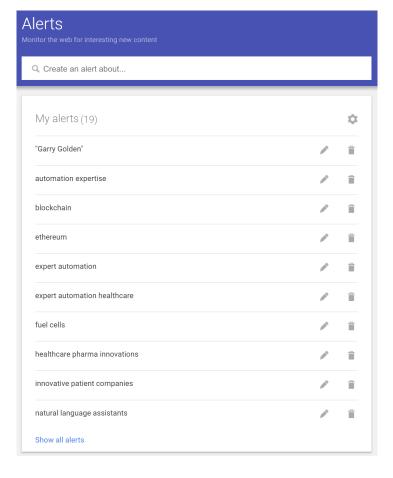




3) Choose Delivery Time vs. Digest to Manage Flows

Delivery time Choose when to receive your alerts.		
Digest Receive all alerts in a single email.	CANCEL	SAVE





Tips for Getting Started ☐ Start with Ten Keywords (Test variations; **Delete Ineffective Keywords)** ☐ Start with Digest Mode ☐ Create a Gmail Folder to **Avoid Crowding Inbox** ☐ Yes, Google is Watching

Linked in



Samson Williams

Problem Solving Educator: Fintech | Blockchain | Crowdfunding | Humans

Where is the future of lawyering, in a #decentralized ecosystem? Some quick thoughts from Lewis Cohen, while at #Consensus2018. Checkout what he has to say about how #blockchain and entrepreneurship are shaping the future of law practice in Angela Angelovska-Wilson's new law firm www.DLXLaw.com (we all know whose really in charge).

Maureen L. Murat, Esq. DLX has a office in DC and NYC. You should connect with Angela if you haven't already.

Paras Kale Constantin Kogan Elena Merzhanova Sushil Singh CPA (Aust.) FRANCISCO BENEDITO Michiel Lips 林铭瀚



66 Likes · 12 Comments

∆ Like □ Comment ♠ Share

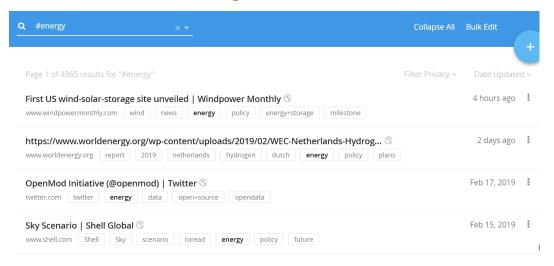
Tool: Organizing Your Signals



'Tagging'
'Social Bookmarks'



Collect & Share Signals as Social Bookmarks



Social Bookmarking allows you to automate and archive your efforts so you can review them all together under common keywords – and share with colleagues.

Diigo help you avoid having to remember where you read something—simply get into the habit of tagging relevant website, videos, and reports that you find along the way.

With practice the 'tagging' of a web browser based signal (news story, video, PDF, et al) should take five (5) seconds to filter and archive with three tags.







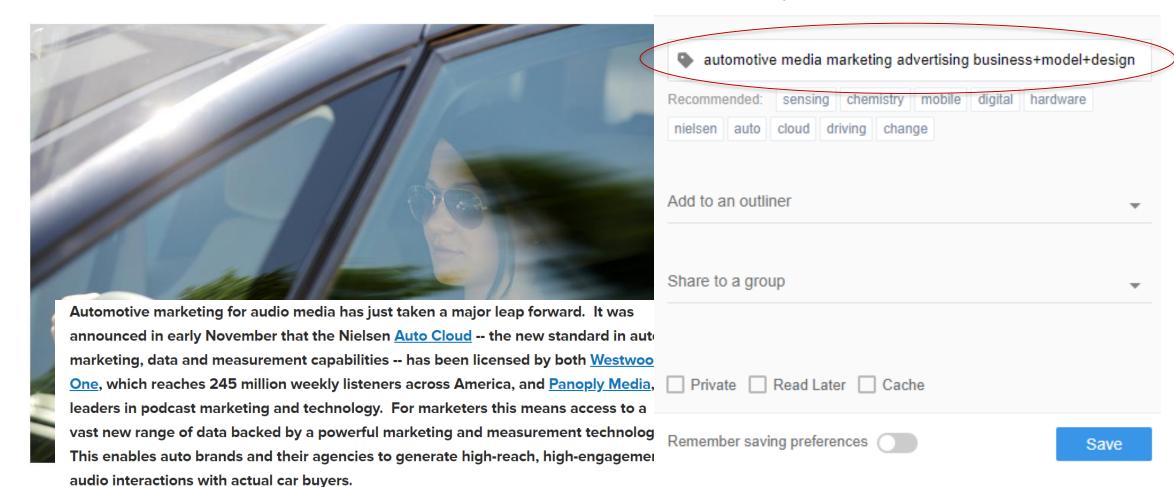


Nielsen Auto Cloud a Dream for E Change Among Marketers

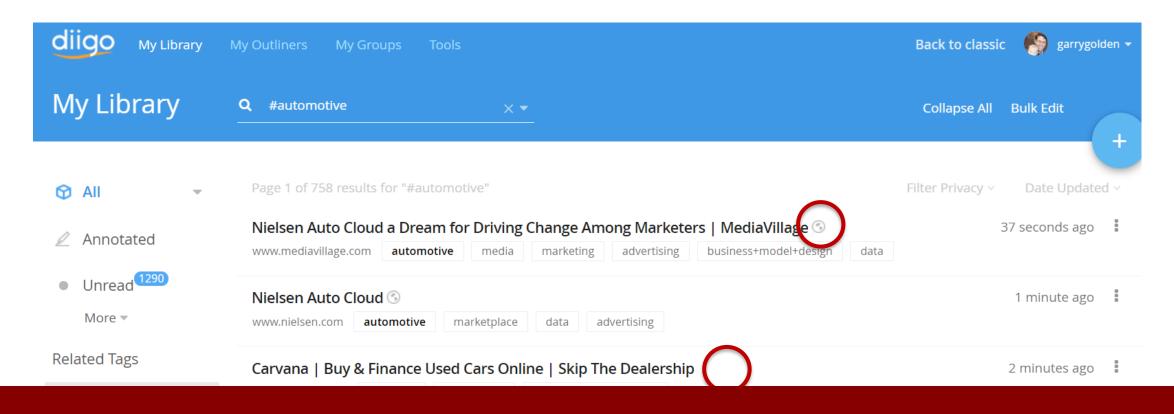
Nielsen Auto Cloud a Dream for Driving Change Among Marketers | MediaVillage

Add a description...

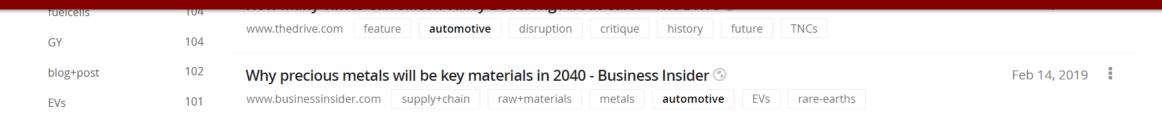
Edit bookmark



Collect & Share Signals as Social Bookmarks



Task: Create Set of 'Tags' for Your Team & Domain





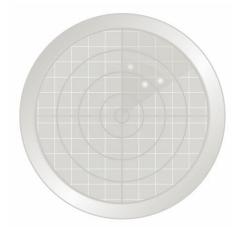




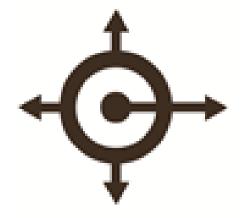


Expanding Sources

Sharing & Archiving



Sharing Signals & Scanning Review



Explore Themes



Framework Forecasting

Challenges of Talking About *the Future*

Addressing Foundations



Purpose, Happiness vs Helplessness



Self-Work on Equity & Justice



Feeling 'Futuristic'



Techno-Solutions



Empowered Self





Growth



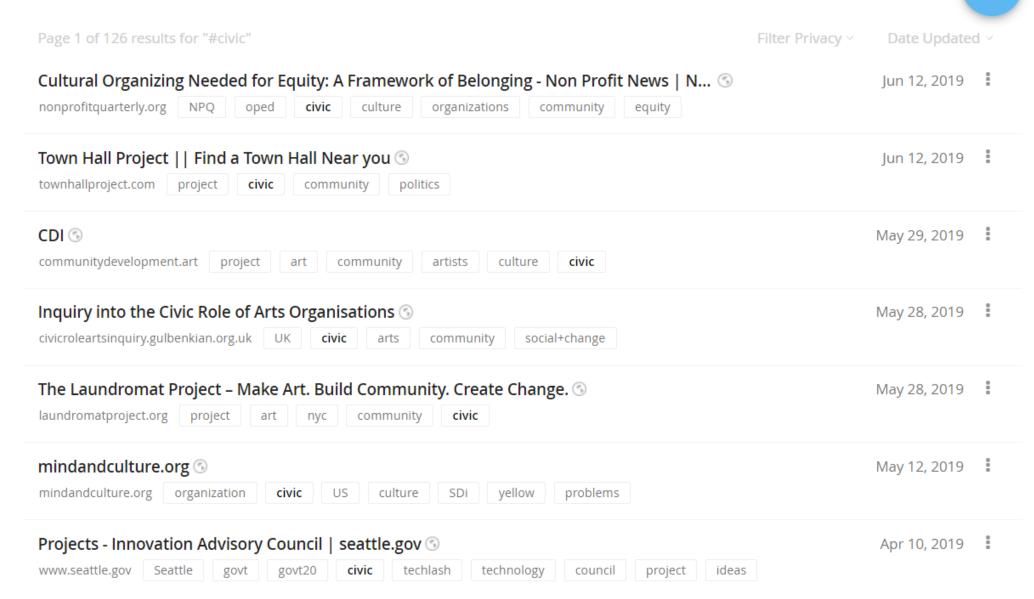
Governance & Civic Culture

Civil discourse, Cultural competency, Civic participation, Diversity, Immigration, Volunteerism, NIMBY, Government collaboration & merger, Tax and fee systems, Community think tanks like BACC









Garry's Diigo 'tags' (keywords)

https://www.diigo.com/user/garrygolden/**govt**https://www.diigo.com/user/garrygolden/**civic**https://www.diigo.com/user/garrygolden/**equity**https://www.diigo.com/user/garrygolden/**policy**

Nuanced Search Terms like:

☐ DEI (Diversity, Equity & Inclusion)

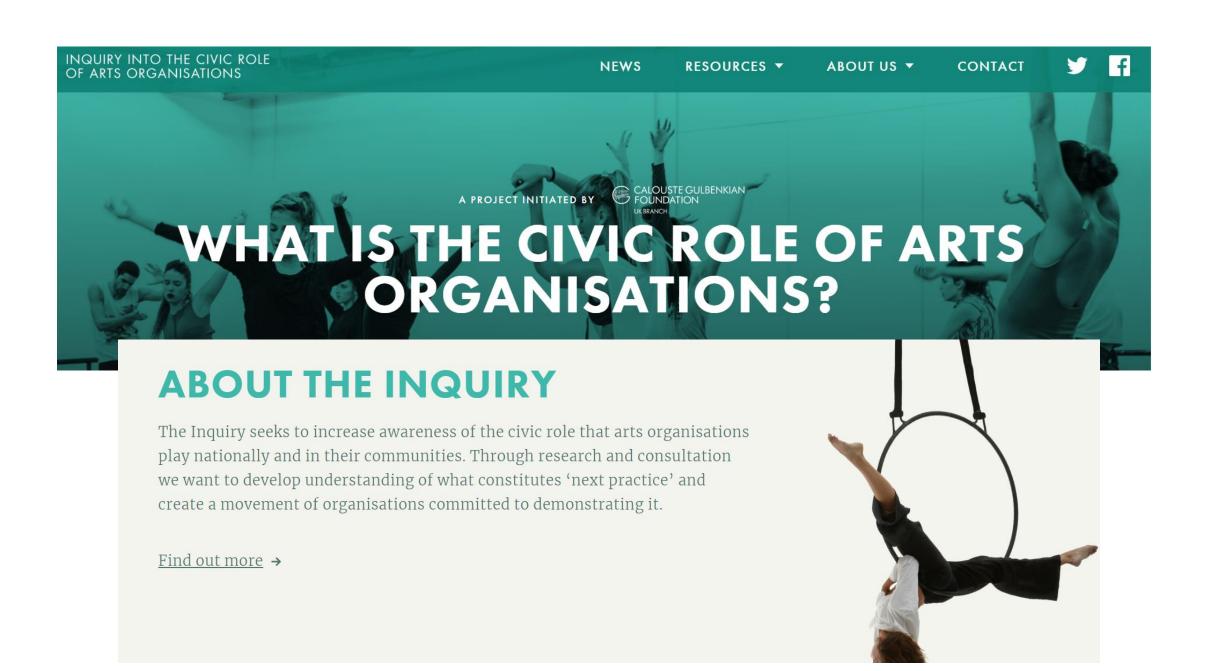


CHANGING POWER RELATIONS, COMBATTING STEREOTYPES, CULTURAL / NARRATIVE AND FRAMING, RACIAL EQUITY

Cultural Organizing Needed for Equity: A Framework of Belonging

"Belonging," powell adds, "is communicated through structures, culture and personal interactions."

And while powell's formulation might seem abstract, the real-world applications of the approach can be profound. For instance, at such universities as Stanford and the University of Texas-Austin, which, powell explained, have adopted a "belonging" framework, the percentage of black students who earn GPAs in the top quarter of their class tripled. The black-white achievement gap in terms of GPA was cut in half, and the number of health visits by black students fell.

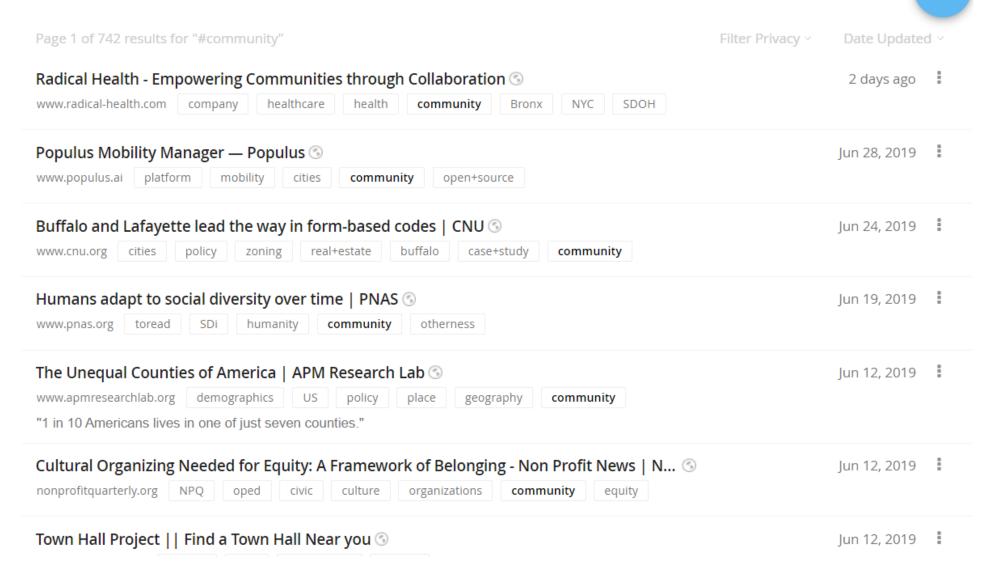


Community of Choice

Public safety, crime &emergency response, Balanced neighborhoods (live/work, access to housing and services), Transportation (ride hailing, driverless vehicles, transit), Recreation, Communication (broadband, fiber optic & 5G), Lifestyle preferences







Defining the role of government in the new mobility ecosystem

"New mobility" is a term that is sweeping the globe and a concept that is revolutionising how people get from point A to point B and everywhere in between. It is the convergence of mobility on demand (MOD), Mobility-as-a-Service (MaaS) and transportation demand management (TDM) and it means big changes for governments and transit agencies.



Intelligent Transport



By Jean Ruestman -Michigan Department of Transport

4 June 2019

No comments yet

SHARES

21



Buffalo and Lafayette lead the way in form-based codes

The cities represent the versatility of recent codes that replace conventional zoning.

ROBERT STEUTEVILLE JUN. 18, 2019

The winners show the versatility of form-based codes (FBCs) and the impact they are having on diverse American communities, from major cities to small towns. The three codes were adopted from 2015 to 2018. The Green Code covers all of Buffalo, New York, a traditional city with a population of 256,000. Lafayette's code covers downtown, the traditional heart of the Louisiana city of 127,000. Canton is a town in northwestern Connecticut with a population of 8,800, and the code addresses development along a suburban commercial corridor linking established village centers.

FBCs are being adopted to retain unique community character and encourage predictable, walkable development that supports life's daily needs. Distinct from conventional codes that separate uses, FBCs promote investment that connects communities through mixed-use neighborhoods. "Identifying, encouraging, and celebrating a sense of place has been a guiding force of my philanthropy for nearly three decades," notes Richard H. Driehaus, whose charitable trust funds the awards. "By going back to a time-honored notion of coding to make a community livable by integrating form and purpose, these winners have both beautified and enlivened their cities."

Health & Wellness

Aging population, Social isolation, **Transportation (transit, driverless** vehicles, walkable, bikeable), Healthcare (access, quality and cost), Lifestyle and nutrition (choices and availability), Medical technology, Environmental health effects (i.e. water & air quality)





Garry's Diigo 'tags' (keywords)

https://www.diigo.com/user/garrygolden/aging
https://www.diigo.com/user/garrygolden/health
https://www.diigo.com/user/garrygolden/wellness
https://www.diigo.com/user/garrygolden/SDOH
https://www.diigo.com/user/garrygolden/pophealth

4 grocers that are turning stores into destinations

E-commerce sales may be growing, but the store is still the core asset for many retailers. Here's how a few are making their locations into more than just a weekly shop.



Credit: Photo by Erik Brolin on Unsplash

ShopRite's Wellness Center

In its Morristown, New Jersey store, ShopRite wanted to create a community hub and lifestyle center where shoppers could regularly gather, said Fischer. What resulted was the Village Food Garden Wellness Center, which opened in 2013. The wellness center includes free registered dietitian services, a full service pharmacy, a learning space for children and a fitness studio.

The fitness studio costs \$25 a month, significantly lower than most gym memberships, and features classes like Zumba, yoga, barre and circuit training, along with invitations to special events and discounts at ShopRite's juice bar and for its catering service.

Gelson's Markets Sip 'N Shop

Gelson's in-store wine bars have become a regular draw for customers. Starting two years ago, the Southern California grocer gave these shoppers another reason to stop by with Sip 'N Shop, a service that lets customers relax at the bar while a store associate does all the shopping.





Life Plan Communities Excel at Promoting Wellness Among Residents

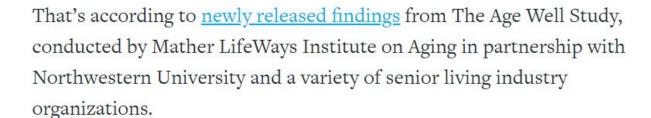
By Tim Mullaney | January 23, 2019

Mather LifeWays

Share









HEALTH IT, PATIENT ENGAGEMENT

Cerner launches new near-site employer health clinic network Anuva Health

The idea behind Anuva is to offer employee additional healthcare services that are accessible from multiple locations. Alongside urgent care and primary care services, Anuva clinics will offer lab work, behavioral health, health coaching health coordination and an integrated pharmacy.

By KEVIN TRUONG

Post a comment / May 16, 2019 at 7:58 PM









Pathways for Success

Barriers to success (socio-economic, aging, disability, adverse childhood experiences, mental health, social isolation, debt), Support for success (cradle to lifelong learning, access to success ladder, mentoring, living wage, collective impact strategies, youth engagement)

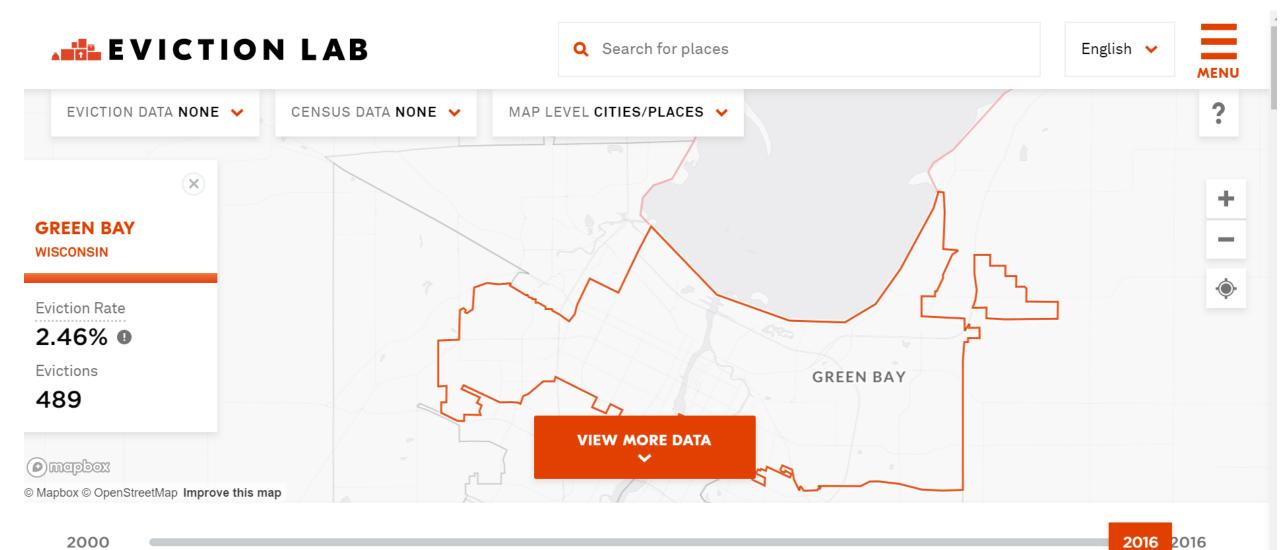








What would happen if hundreds of social scientists and data scientists worked together on a scientific challenge to improve the lives of disadvantaged children in the United States?

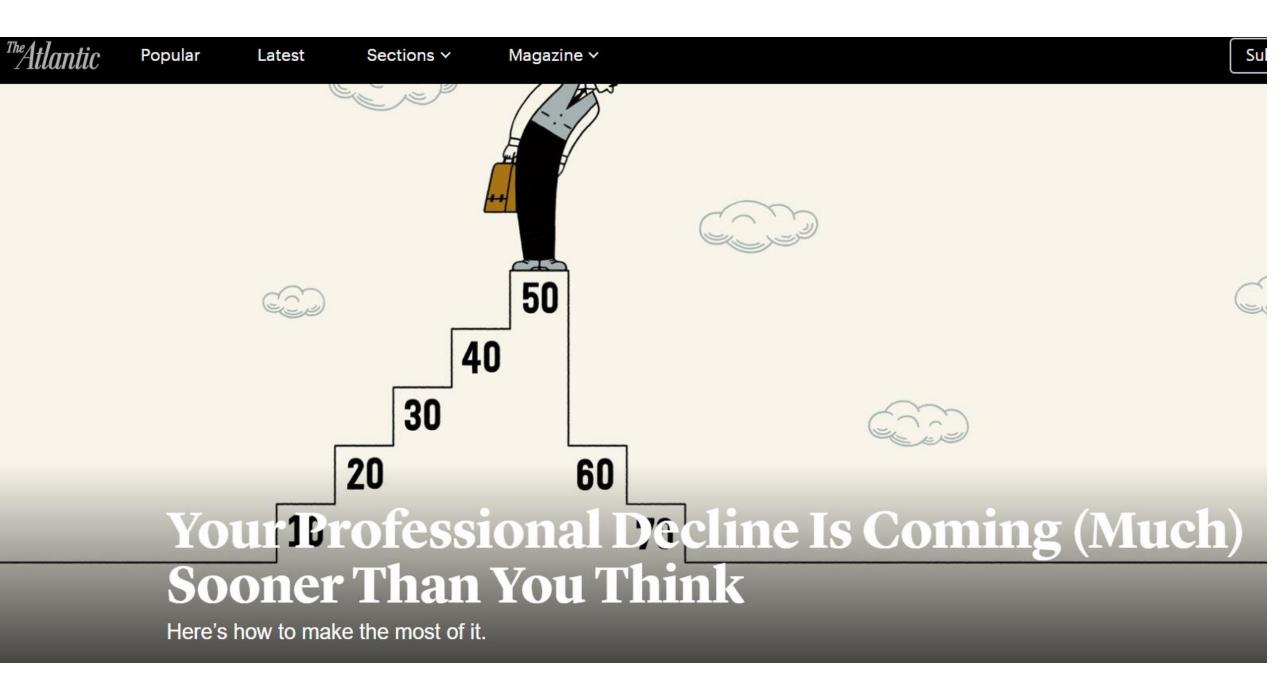


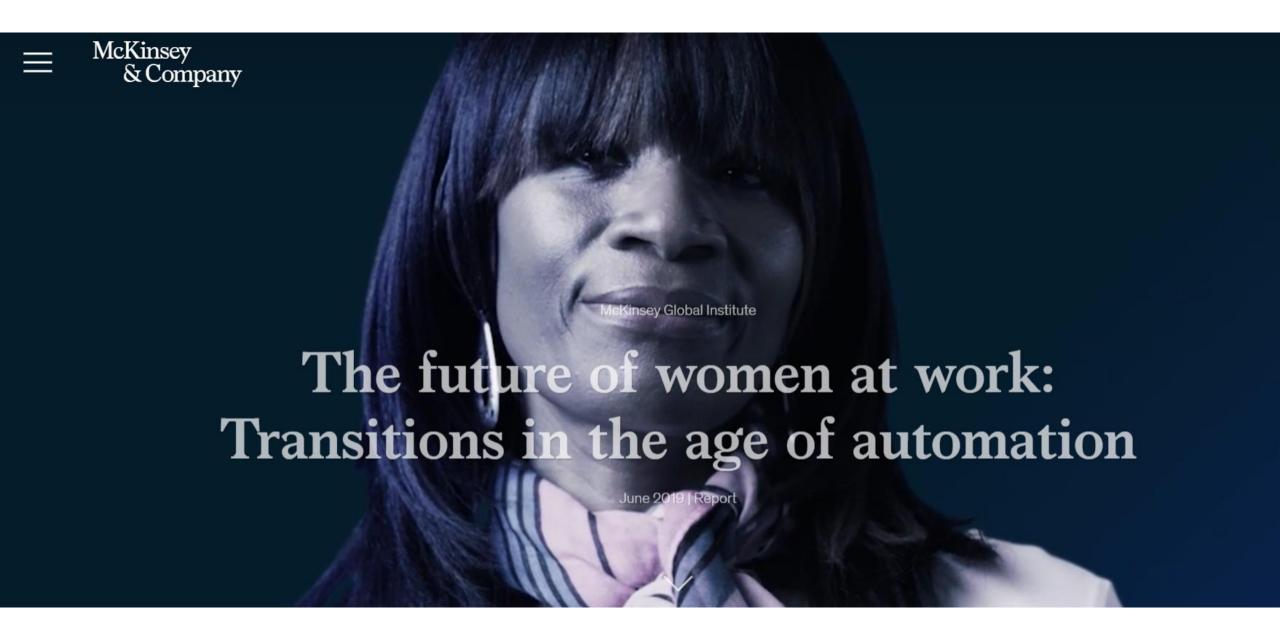
Local Economic Transformation

Access to corporate decision makers, Workforce recruitment & retention (young talent, wages, career paths), Entrepreneur support (accelerators, coworking, capital, mentors), Productivity through automation, Transportation (driverless vehicles, fuel cell, electric), Communication (Broadband, 5G), Global digital ecosystem, Energy (renewables, recycling)

Garry's Diigo 'tags' (keywords)

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https://www.diigo.com/user/garrygolden/WOrk
https://www.diigo.com/user/garrygolden/automation
https://www.diigo.com/user/garrygolden/manufacturing
https://www.diigo.com/user/garrygolden/farming
https://www.diigo.com/user/garrygolden/Al
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Bloomberg

Robots Edge Closer to Unloading Trucks in Amazon-Era Milestone

New Siemens, Honeywell devices work at least as fast as people. 'The job is miserable inside that trailer.'

By Thomas Black May 3, 2019, 5:00 AM EDT

Why 2019 Will Be The Year Of The Manufacturing Platform



Michael Mandel Contributor ①

Manufacturing

I write about digitization of manufacturing and its economic impact

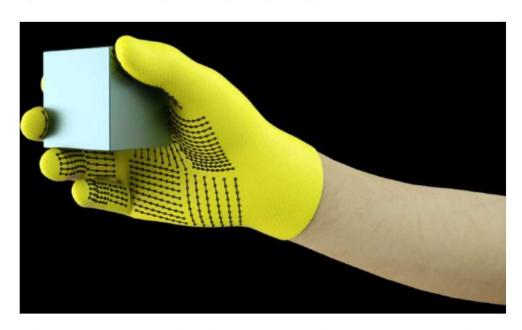
The big tech platforms get all the attention these days. But the biggest tech news of 2019 may turn out to be the rise of the manufacturing platforms—companies that rewrite the rules of production and product development, and in the process create new opportunities for local manufacturing.

The economic backdrop is the looming threat of an all-out U.S-China trade war, which places a new premium on domestic sourcing. If trade tensions

(I) MAY 29, 2019

Sensor-packed glove learns signatures of the human grasp

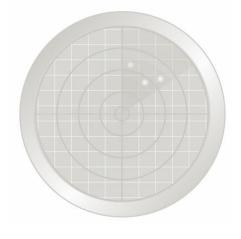
by Rob Matheson, Massachusetts Institute of Technology



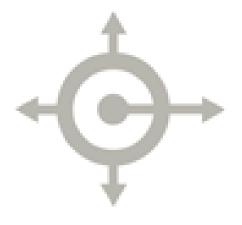
MIT researchers have developed a low-cost, sensor-packed glove tha...

Seeing STEEP within: Governance & Civic Culture ☐ Community of Choice Health & Wellness ■ Pathways for Success ☐ Local Economic **Transformation**





Sharing Signals & Scanning Review

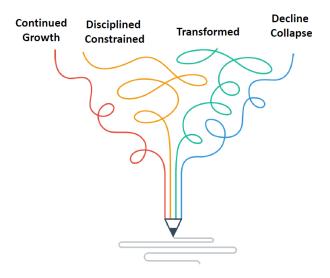


Explore Themes



Framework Forecasting

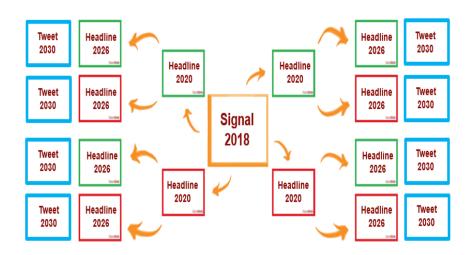
Turning Signals into Stories



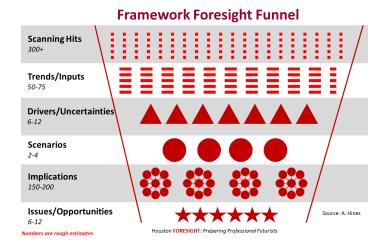
Four Futures



Trend Card Poker

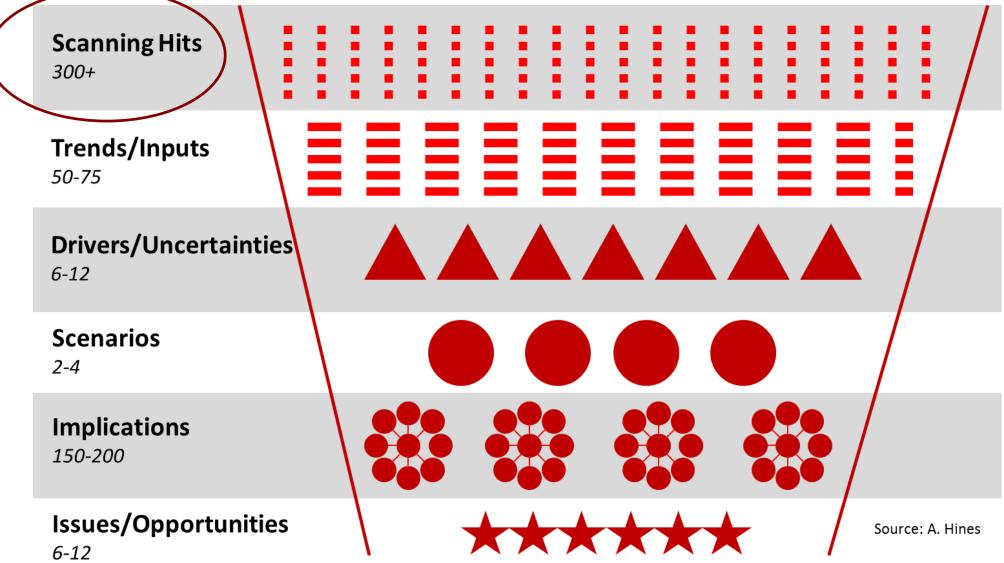


Futures Wheel



Framework Forecast

Framework Foresight Funnel









Why Build a Habit in Scanning for Signals?

Outcomes & Outputs





Information + Inspiration



Building Knowledge (Framework Forecast)

Research Tool:

Develop Framework Forecasts on Key Themes of Change



Contents lists available at SciVerse ScienceDirect

Futures

journal homepage: www.elsevier.com/locate/futures



CrossMark

Framework foresight: Exploring futures the Houston way

Andy Hines*, Peter C. Bishop

Graduate Program in Futures Studies, University of Houston, 4800 Calhoun Road, 110 Cameron Building, Houston, TX 77204-6020, USA

ARTICLE INFO

Article history: Available online 29 May 2013

Keywords: Framework Foresight Foresight method Forecasting Scenarios

ABSTRACT

Over the last several years, the University of Houston developed and codified a method for teaching students how to carry out foresight projects. This development represented a philosophical shift from a neutral presentation of methods without particular advocacy for one or the other. The challenge that this neutral approach presented is that each method is somewhat different and especially for those new to foresight, it became challenging to find common ground, distinguish them, or to know when to use one or the other. Our experience is that our initial wariness of promoting a standard method and thus a "oneright-way" of doing foresight proved unfounded. Not only does it not detract from the teaching of other methods, in fact it has made it easier. Framework Foresight was deliberately built to accommodate and incorporate other methods and approaches. It provides a basis of comparison of how various practitioners and methods do the work, enabling them to assess the strengths and weaknesses of each. Framework Foresight thus could be viewed as a meta-method in that it is a modular approach that accommodates a substitution of, or supplementation from, other methods or techniques at various steps. As students became practitioners and used the method in their practice, they have provided useful feedback and have generally reported back good results. Thus, Framework Foresight is offered to the foresight community as a method for carrying out foresight projects © 2013 Elsevier Ltd. All rights reserved.

Future of

- ☐ Define the Domain
- ☐ Key Concepts (Glossary)
- ☐ Timeline / History
- Conferences
- ☐ Key Stakeholders
- ☐ Key People to Follow
- ☐ Stated Plans
- ☐ Key Figures & Forecasts
- ☐ Trends
- Uncertainties
- ☐ Ideas (Visionary)
- ☐ Emerging Issues (Policy Questions)



Key Concepts (Glossary)

Generate a list of key concepts needed to understand this domain and gain knowledge. The list may be fundamental concept or very technical 'in the weeds' for more advanced learners.

Try to create a List of 20-30 terms

101 Level – Fundamental (Beginner Level)

- Text... (Source)
- Text... (Source)
- Text... (Source)
- Text... (Source)

201 Level – Concepts Known within the Domain (Insider Level)

- Text... (Source)
- Text... (Source)
- Text... (Source)
- Text... (Source)

Timeline / History + Potential Events

How has this domain changed over time? List key milestones. Bullet point outline of the domain that has created the current conditions and landscape for stakeholders with particular attention to milestones for industry and recent discontinuities that define the past and current 'eras'.

- What happened, By whom, When/Year, (Source)
- Potential Events Likely milestones

People to Follow

Who are important thought leaders and innovators in this domain? Whom should I follow on Twitter?

You might informally label or group them as thought leaders, writers, evangelists, skeptics, business leaders, policy makers, et al

- Person, Organization, Job Title, @Twitter, Website, Noteworthy Notes
- Person, Organization, Job Title, @Twitter, Website, Noteworthy Notes
- Person, Organization, Job Title, @Twitter, Website, Noteworthy Notes
- Person, Organization, Job Title, @Twitter, Website, Noteworthy Notes
- Person, Organization, Job Title, @Twitter, Website, Noteworthy Notes
- Person, Organization, Job Title, @Twitter, Website, Noteworthy Notes

Stated Plans & Projects

List and describe publicly stated plans by stakeholders. This might include investments, partnerships, new services, et al. The list might include turnkey, funded, to be funded or aspirational plans. We want to understand stated commitments for the future.

- Plan (General), Stakeholder, Plan, Place, Investment Level, Goals, et al (Source)
- Plan (General), Stakeholder, Plan, Place, Investment Level, Goals, et al (Source)
- Plan (General), Stakeholder, Plan, Place, Investment Level, Goals, et al (Source)

Emerging Issues

Emerging Issues are best seen as topics that require a decision in the future. It is often framed as "Will we ... or Will we not... do xxx" (e.g. Will we permit growing of genetically modified wheat?)

- Text... (Source if applicable)

Uncertainties

Closely related to Emerging Issues. Highlight the uncertainties associated with this domain. What are the biggest uncertainties? What is unknown today but might have clarity in the future?

- Text... (Source if applicable)
- Text... (Source if applicable)
- Text... (Source if applicable)

BACC Decision:

- **□** Desirable?
- Doable?
- ☐ Tools?

Future of ☐ Define the Domain ☐ Key Concepts (Glossary) ☐Timeline / History □ Conferences ☐ Key Stakeholders ☐ Key People to Follow ☐Stated Plans ☐ Key Figures & Forecasts ☐ Trends □ Uncertainties

☐ Emerging Issues (Policy Questions)

☐ Ideas (Visionary)

